



MARCUS BARRACLOUGH

I.T. Technician

PROFILE

I am, and always have been, an inquisitive individual, always wanting to broaden my knowledgebase within the technology sector. My love for technology began at 5 years of age when I had my first computer, a Commodore 64, on which I learned to program in GW Basic.

By the time I was 10, I had progressed to my first PC as we know them today, a 286 followed by a 486 dx250 by the time I was 17. It was from this point onwards that I began learning about the actual hardware itself and the rest, as they say, is history.

I believe myself to be a confident person who is not afraid of learning new things and always give my best at everything I do. I work well both as part of a team and alone when it is called for.

CONTACT

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HOBBIES

Technology, Movies, Musical Instruments

EDUCATION

Foleys Grammar School – Limassol - Cyprus

1992 - 1994

O'levels (*Not GCSE's*)

| | |
|--|----------------|
| Maths | Grade C |
| English | Grade C |
| Geography | Grade C |
| Biology | Grade D [Fail] |
| Physics | Grade C |
| Art | Grade C |
| Biology [Retake] | Grade C |
| Art [Retake] | Grade B |
| Cambridge University Certificate in IT | Pass |

Currently Studying for a Level 5 Extended Diploma in Cyber Security

EMPLOYMENT HISTORY

Currently working for Domino's Pizza as a delivery driver whilst searching for my next employment opportunity.

Tech Smart Traders Ltd – I.T. Technician / Managing Director

November 2023 – October 2024

- Hardware Repairs
- Software Installation
- Help Desk
- In-Home Repairs
- Customer Care
- Remote Support [MSP]

Netserve Ltd – I.T. Technician / Network Engineer Apprentice

April 2023 – October 2023.

- Hardware Repairs
- Software Installation
- Help Desk
- In-Home Repairs
- Customer Care
- Network Engineer Apprenticeship.

Work & Character references available upon request.

Further Employment History

Self Employed - I.T. Technician

2008 - 2023

Physical hardware repairs, software installations, backups, maintenance and many others

2008 –2021 – Alongside my other jobs, I have often worked evenings as a Takeaway Delivery Driver in order to increase my income levels.

JHT Freight Limited – 3.5 / 7.5 Ton Driver & Route Planner | IT Technician – Halifax, West Yorkshire

2007 – 2008

My first year with this company was spent driving 3.5 and 7.5 ton vans / lorries and then I moved into the office where I was in charge of route planning for all the other drivers. After proving my abilities to the owners of this firm, my second year with them was spent being their inhouse IT technician, where I was responsible for the upkeep of their small network including all of the mobile devices and general software updates and hardware maintenance.

Self Employed – English Teacher - Beijing & Nanning, China

2005 – 2007

I spent 2 years living in China & teaching oral English to students ranging from three years old right through to sixty five years old, all based on a one on one style.

Various Temp Jobs & Unemployment – Meir, Staffordshire

2003 - 2005

Following relocation due to personal reasons, I spent almost two years partaking in various temporary employment positions with recruitment agencies. The nature of this work was predominantly factory / manual work. In between these jobs I was also unemployed and in receipt of state benefit.

The Old Vicarage Hotel & Restaurant, General Manager – Morley, West Yorkshire

2002 - 2003

The Old Vicarage Hotel & Restaurant was a 20+ bedroomed Bed & Breakfast owned by my parents and I was employed as the general manager.

The Old Red Lion – Assistant Manager - Holmes Chapel, Cheshire

2001 - 2002

Working for Six Continents (Bass),The Old Red Lion was a public house within their Ember Inns Chain. I was employed as the assistant manager.

The Izaak Walton Hotel – Waiter / Assistant Restaurant Manager – Ashbourne, Derbyshire

2000 - 2001

I started working here as a bar tender and waiter but was swiftly promoted to Assistant Restaurant Manager.

The Woolpack Country Inn, Hotel & Restaurant - Assistant Manager – Whitley, West Yorkshire

1996 - 2000

I started working here as a bar tender and waiter. After a couple of years I was promoted to General Assistant Manager.

Various Bars & Restaurants - Glass Collector / Waiter – Limassol, Cyprus

1992 – 1996

Various positions within various bars and restaurants as a weekend and school holiday job whilst still in full time education.